



.02 CHIEF EXECUTIVE OFFICER UPDATE

Hiring for heart, training for skill

This has been another exciting year at OPARC! With your support, we have provided 900 adults with disabilities with programs and services designed to help them achieve their full potential. More than half of OPARC's participants hold full or part-time jobs, enhancing the productivity of the economic community and increasing the self-esteem of the workers.



Andrea Erickson
President & CEO

I know the success of OPARC participants is tied to the quality of our staff and I strongly believe in equipping our employees to excel in their positions. That's why we introduced The College of Direct Support, an online training curriculum that teaches best practices through comprehensive modules developed in collaboration with the Research and Training Center on Community Living at the University of Minnesota. I'm confident this new training curriculum will improve the work we do for OPARC participants.

OPARC is also proud of our success in offering employment training and opportunities to program participants. This year, we've taken that further by launching an initiative to provide paid internships and community employment as described in The California Blueprint. We've added four Employment Specialists and three Employment Evaluators to the OPARC team. These staff members go into the community, find employment opportunities, and help OPARC participants develop the skills necessary for those jobs.

This year, we also participated in the Annenberg Foundation Alchemy Tech Pilot program. This program helps to strengthen our knowledge of technology best practices and provides critical guidance and strategic feedback on future technology projects.

Events continue to be a big success this year with OPARC's 3rd annual Turkey Bowl raising \$17,490! We also held our annual Donor Recognition event and continue to host



InfoZone meetings where families and caregivers can connect with each other and stay up-to-date on topics related to caring for adults with disabilities.

In the coming year, as OPARC looks at new ways to broaden the community activities offered to our participants, we will need your continued support. OPARC's success and the success of our participants is directly linked to you, our supporters, business partners, and donors. Thank you! And a big thank you to the OPARC staff, management team, and Board of Directors.

Sincerely,

Andrea Erickson

.04 CHAIRMAN OF THE BOARD UPDATE

On behalf of the board of directors, allow me to thank you for supporting OPARC's mission of helping developmentally disabled people reach their full potential.

This summer, I began my final term as the board chair. Over the last two years, we completed our shift to a policy board and made structural improvements to our governance approach (e.g. the establishment of reserve funds). We also worked to develop relationships with public officials, so that OPARC would be a respected voice for our clientele at different levels of government. We updated our strategic planning process to be more actionable and worked with our development consultants to add new fundraising events and cultivate new sources of support.



James Pike
Chairman of the Board

Looking ahead, we are reviewing and updating the compensation scales of the OPARC staff. If resources allow, we will see some movement on this as early as the beginning of 2018. We have achieved a level of recognition with public officials that now allows us to advocate for legislation that maintains and restores some of the promises made by the Lanterman Act. We are also committed to improving access to jobs for people with developmental disabilities through new partnerships, digital platforms, and entrepreneurial exploration.

I especially want to thank Andrea Erickson, her senior staff, and everyone who works for OPARC for their commitment to doing their work with excellence, dignity, and excitement for the future. As always, the way forward is not without challenges; but, we are confident we are ready to meet them all.

Sincerely,

A handwritten signature in black ink that reads "James Pike". The signature is written in a cursive, flowing style.

James Pike
Chairman of the Board



WITSTHEZENS
19

WITSTHEZENS
19

.06 CLIENT STORY

Three years ago, OPARC partnered with the Rowland Heights Water District to create jobs painting fire hydrants to help maintain their appearance and visibility. The current crew - Richard, Matthew, and Leo along with their job coach, David - have been working together painting hydrants for a year now. They take pride in their work and enjoy being out in the community. They are also exceptionally productive, painting 20 hydrants each day!

Since starting on the team, Richard, Matthew, and Leo have all learned to communicate more clearly and work independently, each one taking responsibility for the various tasks involved in painting hydrants. In the mornings, they set up for the day's work, making sure they have what they need to get the job done.

Thanks to their hard work and dedication to their jobs, more water districts are following Rowland Heights' lead in hiring OPARC participants to maintain the paint on their hydrants as well. Great job, crew!

Richard



Matthew



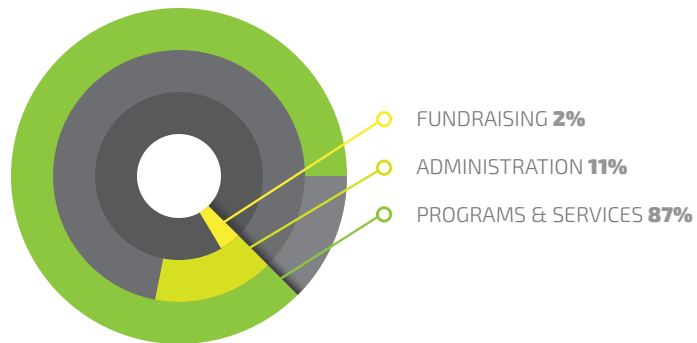
Leo



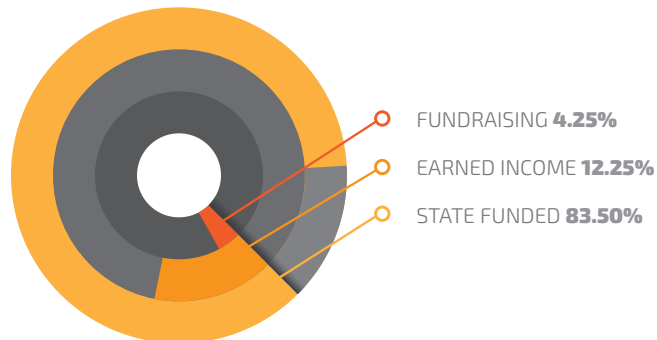
.07 2016/2017 FINANCES

Our participants inspire us to do our best and develop innovative, engaging programs that teach life skills

expenses



income



.08 OUR SUPPORTERS

Thank you to all of our donors



Caroline Adan
AFLAC
Arthur & Rosie Alexander
Amazon Smile
Stephen Anderson
Diane Andries
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Christopher Archibeque
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Claude Foster
Patricia Fox
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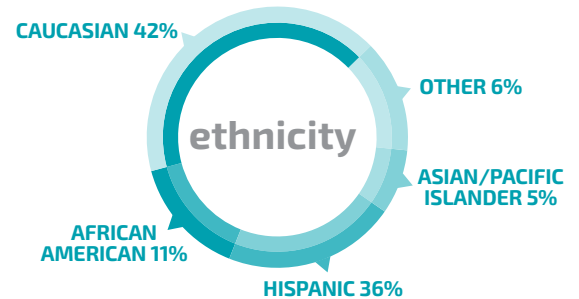
Susan Gastineau
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Disability Communications Fund
Edison International
James L. White Foundation
Kasier Foundation Hospitals
The Lossett Family Foundation
The Ontario Community Foundation
Price Foundation
The Rose Hills Foundation
Wells Fargo Foundation

.10 2016/2017 PARTICIPANT DEMOGRAPHICS

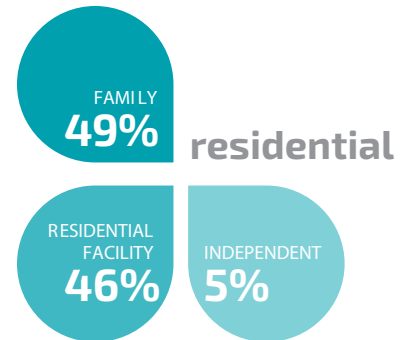
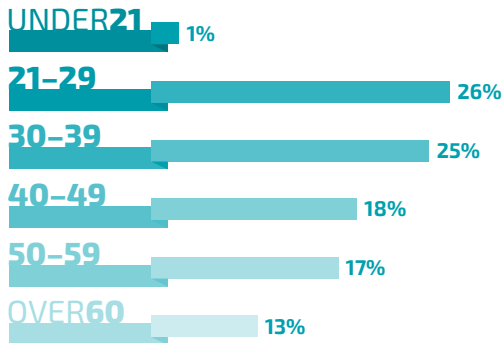
gender



TOTAL CLIENTS SERVED **887**

TOTAL CLIENTS WORKED **495**

age





.12 CLIENT STORY



Nick is an outgoing and ambitious young man. As a client of OPARC's Adult Development Center, he is provided with outings in the community, opportunities to volunteer, socialization with members of the community, education, and employment.

Nick is constantly learning new skills and really enjoys working. His job is to shred paper for OPARC and the Freemont Library in Upland. He sets a goal of 50 sheets per day, and it's no surprise that he typically exceeds that goal, shredding 60 or more pages daily!

His favorite outing is going to McDonald's for lunch on Fridays with his friends and OPARC staff. Outside of OPARC, Nick enjoys camping with his family.

OPARC is excited to see Nick experience more independence and live a productive life.

.13 OUR BUSINESS PARTNERS

Thank you to all of our business partners

Amazon Reptile Center
American Diversity
American Nail Plate Lighting
Aramark
Award Metals
Bobby Blue Plumbing
Buckelures
California Office of Emergency Services (calOES)
Chevron
CNC Motors
Compass Communications
Contempo Creations
Crown Linen
David Alverson
Esalon.com
ETNA Heat Transfer Products
Family Foods International
Frederick Export
Freeman Beauty Labs
GCE International
Green As It Gets
H2 Environmental Consulting
Harley Goodies
Healthy Glow
Highwave
Holiday Goo
Industrial Brush Corporation
Inland Productivity Solutions
ISN Global Enterprises
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Kleenplay
The Leather Machine

Los Serranos Country Club
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Monte Vista Water District
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NCRC Rancho Verde Village
Newport Printing Solutions
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Only One
Pilgrim Place
Pomona Colleges
The Real McCoy C & H
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Rowland Water District
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SJD & B
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Temecula Olive Oil
Tom Hayden Enterprises
Toyota
Unifirst
United Methodist Church of Upland
WCL
Western Pad
Western Pioneer Sales
Wolf Warehousing and Logistics
Zephyr



.14 GIVING
CLUBS

Thank you to all of our giving club members



Mary H. Boyd Legacy Society

Families and friends supporting OPARC through their wills, estate plans or life income arrangements:

Dale & Judy Briggs

Buzz Cuccia

Casiano Saldares

Dan & Dorene Myers

Edward Seinfeld

Elissa Simkins

Elsie Omlin

Fred & Sue Fernandes

Francis Rowlands

Jack Berens

Phyllis Smith

Rick & Lorri Meier

Susan White

Wally & Shally Shultz

Leadership Circle

We recognize the following individuals as members of the OPARC Leadership Circle for donations over time:

ESTEEMED MEMBERS

Colonies Crossroads

SUPREME MEMBERS

Dale & Judy Briggs

Vince's Spaghetti - Rancho

Cucamonga

Edward & Marjorie Rembecky

DISTINGUISHED MEMBERS

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Casiano Saldares

Columbian Foundation - Council

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Mindrum Precision

Glenn B. Dorning Trust

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Citrus Motors

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Esther Farmer

Elissa Simkins

Janet & Chris Pasker

Patton Sales

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Toyota Motor Sales

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Jim Kipp

Morongo Casiono Resort & Spa

James & Linda Daniels

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Ed & Mary Shea

Grace Fleischmann

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Langwasser & Co. CPAs

Mary Lou & Mick Brown

John Pratt

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Paul Hofer

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Alexis & Greg Minter

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Francis & Frances Rowlands

Sonia J. Borja

UFCW Retirees Bingo Local 1167

Andrea Erickson & Mark Lowery

James Milhiser

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Ken & Louise McCullough

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Burrtec Waste Industries

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Jess Swick

Joanne & Barry Claytor

Impressions Gourmet Catering

Frank & Dona Decoteau

Harry Scahill

Bob Moxley

Simpson Strong-Tie

Robert Moore

Richard & Kathy Briggs

Carolyn Reese

Robert Sorosky

Response Envelope

Nancy DeDiemar & Patrick Jones

Knights of Columbus - Council

#13403

Kevin Dieson

C.J. Construction

Chino Valley Medical Center

James Porter

.16 2016/2017 OPARC EVENTS



Third Annual Turkey Bowl

OPARC's 3rd annual Turkey Bowl was a great success, raising \$17,490 to fund programs and support our clients. There were great prizes won in the opportunity drawing, and all participants had fun bowling to support OPARC. Thank you to all of the participants, sponsors, volunteers, Board of Directors, and staff who made this event a big success!

Sponsors:

Chris & Janet Pasker
Chino Valley Medical Center
Ford of Upland
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Wescom Credit Union
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Kamalesh Banerjee
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HBLA CPAs

Hogan Insurance
Councilman & Mrs. John Dutrey
Ted Robinson & Associates
Aramark
Southwest Toyota Lift
Vertex Systems
AFLAC
Reynolds Buick
Quality Commercial Pest Control



.18 THANK YOU TO OUR BOARD

2016-2017 OPARC Board of Directors

Rev. James Pike, Chairman
Sue Ovitt, Vice Chair
Nancy DeDiemar, Treasurer
Anne Dutrey, Secretary
Rick Meier, Immediate Past Chair
Kamalesh Banerjee
James Daniels
Susan Grainger
Sean Henry
Janine Houk
Daniele LeCesne
Alexis Minter
Janet Pasker
Holly Preble
Nils Sundberg
Stacy Waltman
Kurt Weinmeister



OUR GREAT LOSS

On New Year's Eve 2016, Nils Sundberg, a valued member of the OPARC Board of Directors, passed away. He was one of the kindest, most capable people I have ever known. But more than that, Nils had such a tremendous heart for the developmentally disabled participants of OPARC and believed so strongly in our mission. We all miss him so much.

-Andrea Erickson, OPARC President/CEO

.19 OUR LOCATIONS



OPARC Corporate Office



OPARC Adult Development Center - Rancho Cucamonga



OPARC Adult Development Center - Ontario



OPARC Adult Development Center - Monte Vista



OPARC Summit Services - Upland



OPARC Summit Services - Walnut



OPARC Adult Development Center - Montclair



OPARC Summit Services - San Bernardino





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www.oparc.org

